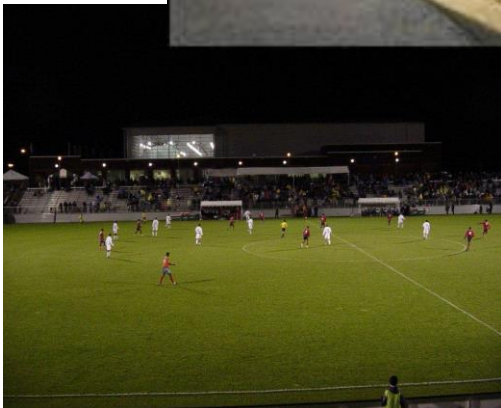


Upcounty Annual Report

Fiscal Year 2017

(July 2016 – June 2017)



Montgomery County Executive Isiah Leggett



Montgomery County Council



District 1
Roger Berliner
President



At-Large
Hans Riemer
Vice-President



At-Large
Marc Elrich



At-Large
Nancy Floreen



District 5
Tom Hucker



District 3
Sidney Katz



At-Large
George Leventhal



District 4
Nancy Navarro



District 2
Craig Rice

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*Upcounty Citizens
Advisory Board*

About the Board

www.montgomerycountymd.gov/upcounty

The Upcounty Citizens Advisory Board (UCAB) provides advice and recommendations to the County Executive, County Council, and Upcounty Regional Director on issues affecting the northern portion of the county known as the “Upcounty” or “North County” in addition to acting as a two-way communication link between the County and the community. The twenty volunteer members of UCAB are appointed by the County Executive and confirmed by the County Council.

Geographic Scope The Upcounty region is defined as being roughly north and west of Shady Grove Road and it comprises about one-half of the geographic area of Montgomery County and one-third of its population. It ranges in character from urban to rural in communities such as Barnesville, Boyds, Clarksburg, Damascus, Darnestown, Derwood, Gaithersburg, Germantown, Goshen, Laytonsville, Montgomery Village, North Potomac and Poolesville. Therefore, UCAB’s members are selected for geographic balance as well as for diversity of background, community and professional experience and expertise.

Structure UCAB operates in public meetings and has two standing committees: the Land Use Committee and the Quality of Life Committee. UCAB’s leadership consists of the chairperson, a first vice-chair, and a second vice-chair along with the chair of the Land Use Committee and chair of the Quality of Life Committee. Other UCAB members also provide liaison to various other County boards and committees.

Issues Usually after a planning retreat in July, the UCAB and each of its committees meets generally every month from September through June. The full board convenes in July for a planning retreat. The UCAB’s committees study a wide variety of issues and help to craft the board’s resulting recommendations. The Land Use Committee has reviewed and commented on master planning practices in the Upcounty, issues related to urbanization, the County’s Growth Policy, development pressures on the Agricultural Reserve, the evolution of the Life Sciences Center at Shady Grove, issues faced by agricultural and related businesses, affordable housing, and growth of the Germantown Campus of Montgomery College. The Quality of Life Committee has reviewed and commented on out-of-school programs for youths, programs for immigrant families and children at risk, mental health services, library services, safety of young drivers and pedestrians, public safety, services for seniors, and the general health of the county’s community. Comments have been offered on many of these issues while others may continue to be examined for future comment or recommendation.

Recommendations During the year, UCAB interacts formally and informally with county officials, county and state agency staff, and community leaders in order to understand issues comprehensively before forwarding comments or recommendations to the County Executive and/or County Council. UCAB also meets with the Executive during the year to discuss Upcounty priorities and to summarize their work at their annual meeting, and traditionally, the Executive’s priorities for both the operating budget and the Capital Improvements Program (CIP) have been responsive to UCAB’s recommendations. In the past, the Board has also hosted receptions for officials and community leaders in order to promote networking and the sharing of ideas. On an annual basis, the board meets with State legislators who represent the Upcounty area in the General Assembly, and various county department heads to explore issues and solutions. Additionally, UCAB traditionally hosts the County Executive’s annual Capital and Operating budget forums to solicit community comments. Those comments are then prioritized by the board and forwarded to Executive Branch departments and the County Executive.

The Director of the Upcounty Regional Office, Catherine Matthews, can be contacted at 240.777.8040 or via email at catherine.matthews@montgomerycountymd.gov.

Upcounty Citizens Advisory Board 2016-2017



Left to right sitting: Dennis Barnes (Montgomery Village); Andrew Dibonge (Clarksburg); Darlene Kerr (Germantown); Linda Moore (Montgomery Village); Tobi Printz-Platnick (Boys/Germantown); David Rosenbaum (Germantown).

Left to right standing: William Roberts (Gaithersburg); Scott Graham (Comus/Ag Reserve); Kevin Linck (Montgomery Village); Mark Firley (Montgomery Village); Arthur Edmunds (Laytonville); Thomas Ferleman (Germantown); Robert Nelson (Goshen); Kraig Walsleben (Damascus); Ian Weston (North Potomac).

Not available when photo was taken:

(Photo not available)



Brian Donohue
(Clarksburg)



Mamady Kamara
(Gaithersburg/Germantown)



Cheng Tu
(N. Potomac/
Shady Grove)



Joel Yesley
(Gaithersburg)



Alan Young
(Gaithersburg)

Officers

Chair – Arthur Edmunds
1st Vice Chair – Mark Firley
2nd Vice Chair – David Rosenbaum

UCAB Committee Chairs

Land Use – Kraig Walsleben
Quality of Life – Linda Moore

Liaisons to Other Boards and Committees

Airpark Liaison Committee – (vacant)
Dickerson Facilities Implementation Group – Kraig Walsleben
Permitting Services Advisory Committee – Darlene Kerr/Arthur Edmunds
Shady Grove Implementation Advisory Committee – Cheng Tu
Smart Growth Initiative Implementation Advisory Group – Kevin Linck
Speed Camera Advisory Committee – David Rosenbaum
Upcounty Regional Recreation Advisory Board – (vacant)
PEPCO Community Advisory Group – Kevin Linck
Commission on Aging Data Task Force – Robert Nelson

Issues and Comments

Year in Summary

2016-2017

The Upcounty Citizens Advisory Board (UCAB) hosted presentations and discussions of general interest to the northern county community that included education, economic development, recreation, traffic congestion solutions, the status of road projects, future use of surplus properties, the Mid-County Highway (M-83), protection of the Agricultural Reserve, master plans for MARC train communities, and the anticipated review of the East Gaithersburg Master Plan.

Parts of the Upcounty or North County are now in a redevelopment phase while yet other northern areas are experiencing activity to develop the last of untouched land. The Agricultural Reserve is still regarded as an important asset for the county for economic and “quality of life” reasons. Our population is noted as being one of the most diverse in the nation with economic opportunities being created by an increasing number of small businesses, yet officials are challenged by the also increasing number of family needs such as affordable housing, and issues facing disengaged youths.

In an effort to be balanced thinkers and solution-finders, UCAB engaged subject matter experts to help us better understanding the context, factors, and potential impacts of the issues we face and may face in the near future. Here is a summary of the discussions held with noted comments or recommendations that were offered to the County Executive and/or County Council.

Land Use - The Land Use Committee focused much of the year on traffic congestion and transportation projects that had both local and countywide context and impacts. Here are specific thoughts and considerations discussed by the committee.

Traffic Congestion

- Continue to support efforts of the Fix270Now Coalition that currently has the backing of Montgomery County and Frederick County officials.
- Continue to monitor and support State Highway Administration projects that will help to provide some traffic relief. The list includes, but is not limited to: the Watkins Mill Interchange in Gaithersburg; improvements to MD Route 27 at Brink Road in the southern end of Clarksburg; and improvements to MD Route 355 in Clarksburg from Brink Road to Little Seneca Parkway, and including intersection improvements.
- The Committee applauded the county’s focus on ensuring that we used state-of-the-art systems to monitor and adjust traffic patterns with signaling and timing controls, traffic modeling, and general equipment enhancements.

Transportation Planning

- Continue to look for ways to simplify the Planning Department’s efforts in determining future transportation needs as they relate to new development.
- Continue to monitor properties held in reservation by Montgomery County Public Schools for possible future school sites. Due to limited development that is planned in certain areas, plans made years ago for possible school sites are not thought to be prudent since a school population that is required to for new school construction will likely never come.
- Transportation issues surrounding the proposed Mid-County Highway project (M-83) remain in terms of if and where it should be built and how it can be funded.

Master Plans

- Proposed master plans for the communities in close proximity of the Germantown and Boyds MARC train stations must consider traffic circulation that would affect those communities, parking, and the possibility of infusing retail into the Germantown MARC station area.
- The Committee will closely follow the review of the East Gaithersburg Master Plan which, like the Montgomery Village Master Plan, is really a remnant from the Gaithersburg Vicinity Master Plan.

Quality of Life - The focus and intent of the Quality of Life Committee (QL) was to gauge and explore how to improve the general health of the county's government functions, as well as that of our residents, communities, workforce and businesses. Experts and practitioners from major subject areas provided information and data regarding recreation, education, and entertainment activities for adults, and discussed possible solutions and opportunities to expand economic development in the Upcounty. Committee members engaged guest presenters with probing questions and offered ideas and suggestions on how to improve, expand, reinvent, or better market existing programs and services. They also proposed new directions in recreation, education, and workforce and economic development. Here are specific conclusions reached by the committee.

Education

- Collaboration of post-secondary education and workforce development is needed.
- Partnerships between the public schools and community organizations and businesses are encouraged to leverage resources and opportunities.

Economic Development

- Track implementation of recommendations developed by studies and task forces to ensure that strategic objectives are being achieved.
- Increase the percent of revenue that is allocated for financing visitor and convention branding and promotions.
- Seek best practices to improve government functions, specifically in regards to procurement matters.

Recreation

- Provide more out-of-school programs that are attractive to immigrant families and children at risk.
- Provide more recreational activities and services for senior citizens in the northern part of the county, especially for those who are active seniors.
- Give residents and other recreation facility users the opportunity to "round-up" when they pay for class registrations or facility use rentals. This will result in more revenue that can be used to subsidize those who don't have the funds to participate (i.e. scholarships).
- Provide more programs, specifically Club Friday, for middle school ages.
- Expand the Excel Beyond the Bell program to and in all of the county's regional areas.
- Engage local businesses to support a countywide survey program to understand better the recreation and leisure time needs of the current population's newer and older generations by providing a small prize to the winning business.
- Support more pop-up activities at local recreation centers and social gathering places in order to lower operational costs in a different way.

2016-2017 UCAB Guest Speakers

Full Board Meetings

July 18, 2016

Board Planning Retreat

September 19, 2016

Discussion: "The Montgomery County Economic Development Corporation (MCEDC)"

*Guests: Bob Buchanan, Chairman of the Board, MCEDC
David Petr, President/CEO, MCEDC*

October 24, 2016

Discussion: "Preparing for the 2017 General Assembly"

*Invited Guests: State Legislators from Districts 14, 15, 17 and 39
Attended: Senator Nancy King (District 39), and Delegate Kathleen Dumais (District 15)*

November 7, 2016

Discussion: "Subdivision Staging Policy"

Guest: Pamela Dunn, Functional Planning and Policy, MC Planning Department

December 12, 2016

Discussion: "A Public Safety Update"

*Guests: Chief Scott Goldstein, Fire and Rescue Service
Asst. Chief Russell Hamill, Montgomery County Police Department
Earl Stoddard, Director, Emergency Management and Homeland Security*

January 30, 2017

UCAB hosted County Executive Leggett's Operating Budget Forum

February 27, 2017

Discussion: "Briefing on White Oak Gateway Project"

Guest: Peter Fosselman, White Oak Ombudsman, Office of the County Executive

Discussion: "Parks Department's Strategic Plan and Other Updates"

*Guests: Alex Girr-Borrayo, Public Affairs & Community Partnerships, Parks Department
Brooke Farquhar, Park Planning and Stewardship, Parks Department*

March 20, 2017

Discussion: "A Perspective from County Councilmember Hans Riemer (At-Large)"

Discussion: "Autonomous Vehicles and their Expected Impact on Community Life"

Guest: Wes Guckert, The Traffic Group

April 24, 2017

Discussion: "Council Perspective from County Councilmember Marc Elrich (At-Large)"

Discussion: "Update on Upcounty Master Plans"

Guest: Gwen Wright, Director, Planning Department

May 15, 2017

Discussion: "A Perspective from County Councilmember Nancy Floreen (At-Large)"

Discussion: "If Not College, Then What?"

*Guests: Margaret Latimer, Vice-President and Provost and
Ed Roberts, Instructional Dean, Gudelsky Institute
Montgomery College-Germantown Campus*

June 19, 2017

Board Annual Meeting and Reception

Committee Meetings

October 17, 2016	Discussion: “Branding the County for Successful Economic Development” <i>Guest: Kelli Groff, President/CEO, Visit Montgomery</i>
November 14, 2016	Discussion: “What Education Looks Like When Economic Development Flourishes” <i>Guests: Elaine Chang-Baxter, Director of Partnerships, Montgomery County Public Schools; Kenneth Nelson, Director of Business & Community Outreach, Montgomery College</i>
November 21, 2016	Discussion: “Overview from Fix270Now Coalition” <i>Guest: Rich Parsons, Vice Chair, Suburban Maryland Transportation Alliance</i>
December 5, 2016	Discussion: “Update on State Roads” <i>Guest: Christopher Bishop, District 3, State Highway Administration</i>
January 9, 2017	Discussion: “Update on County Roads” <i>Guest: Bruce Johnston, Chief, Transportation Engineering and Construction Montgomery County Dept. of Transportation</i>
January 23, 2017	(Meeting cancelled)
February 6, 2017	Discussion: “Transportation Planning & Traffic Engineering” <i>Guests: Venu Nemani, Chief, Traffic Engineering & Operations, MC Dept. of Transportation; Pam Dunn, Chief, Functional Planning & Policy, MC Planning Department</i>
February 13, 2017	Discussion: “Update on Recreation Programming and Opportunities” <i>Guest: Elizabeth Ortega, Outreach Division, Department of Recreation</i>
March 6, 2017	Discussion: “MCPS’ Inventory of School Sites”
March 13, 2017	Discussion: “Status of Recommendations from Nighttime Economy Report” <i>Guest: Kathy Durbin, Dept. of Liquor Control (invited)</i>
April 3, 2017	Discussion: “Transportation Planning” <i>Guests: Gerald Cichy, Commissioner, Montgomery County Planning Board</i>
April 10, 2017	Discussion: “Status of Recommendations from Nighttime Economy Report” <i>Guests: Representatives from various County departments/agencies</i>
May 1, 2017	Discussion: “Gaithersburg East Master Plan” & “MARC Rail Communities Plan” <i>Guest: Roberto Duke, Planner, MC Planning Department</i>
May 8, 2017	Discussion: Updates on the “Procurement Policies and Regulations Task Force,” and the Minority-Owned and Local Small Business Task Force
June 5, 2017	(Meeting cancelled – Members encouraged to attend June 14 meeting on small cell towers)
June 12, 2017	Discussion: “Best Practices – How Does Montgomery County Measure Up?” <i>Guest: David Gottesman, Manager, County Executive’s CountyStat Office</i>

Testimonies and Correspondence



UPCOUNTY CITIZENS ADVISORY BOARD

November 28, 2016

The Honorable Isiah Leggett
Montgomery County Executive
101 Monroe Street
Rockville MD 20850

Dear Mr. Leggett:

The Upcounty Citizens Advisory Board (UCAB) wishes to recommend an increase in the percentage that Visit Montgomery receives from the county's hotel tax in order to promote Montgomery County more effectively as a destination for visitors, businesses and events.

Additional funds would put Visit Montgomery's budget for promoting Montgomery County and delivering other services in line with other jurisdictions and broaden the assistance it can provide.

Visit Montgomery's efforts to help to brand and market the Agricultural Reserve would especially benefit from an increased share of hotel tax revenues. UCAB is very much in tune with the County's enhanced focus on economic development and sees this recommendation as a vehicle for advancing this initiative.

We thank you for the opportunity to make this recommendation and to show our support for Visit Montgomery. We hope that it receives favorable consideration.

Sincerely,

Arthur Edmunds
Chair



UPCOUNTY CITIZENS ADVISORY BOARD

December 19, 2016

The Honorable Isiah Leggett
Montgomery County Executive
101 Monroe Street
Rockville MD 20850

Dear Mr. Leggett:

The Upcounty Citizens Advisory Board's Land Use Committee received a presentation on November 21 from Richard Parson, a representative from the Fix270Now Coalition. As you know, the Board has encouraged a partnership with Frederick County on issues of traffic and development for several years, and we hope that this Coalition will have a strong voice in helping to find a solution to our traffic situation.

The Board recommends that we, Montgomery County, continue to support: a) the Fix270Now Coalition's plan to address traffic congestion on I-270; and b) restarting the related studies that are required.

The Board appreciates the opportunity to offer these comments. Please feel free contact me if you have any questions.

Sincerely,

Arthur Edmunds
Chair



UPCOUNTY CITIZENS ADVISORY BOARD

February 22, 2017

The Honorable Isiah Leggett
Montgomery County Executive
101 Monroe Street
Rockville, Maryland 20850

Dear Mr. Leggett:

The Upcounty County Citizen's Advisory Board (UCAB) was pleased to host your Upcounty Annual Budget Forum held at the BlackRock Center for the Arts on January 30, 2017. The forum was an excellent venue for residents of the community to provide input for the FY 2018 budget. This year's forum was well attended with over 120 residents who had a range of funding concerns affecting their quality of life. As you know, we also had representatives of various county agencies on hand to provide additional information.

With a limited pool of resources to support all priority needs, we subscribe to the concept of do as little harm as possible to services that have already been impacted by the budget challenges in recent years. **Public safety, economic development, and services for the most vulnerable should be funding priorities. Other county services, including transportation, youth programs, and promoting the Agricultural Reserve as a destination, are aligned with your policy objectives and are often interlinked with other services to provide a comprehensive umbrella for county citizens and should be funded to the extent possible.**

Based on the information we received from our regular meetings and the budget forum, we submit the following recommendations for your consideration.

Economic Development

As the demographics of the county continue to evolve with a skew toward lower quintiles of income distribution, economic development will become more paramount to diversify the tax base of the county and, in particular, the area served by UCAB. **We support increasing the percentage funding to Visit Montgomery through the county's hotel tax in order to promote Montgomery County more effectively, and to help brand and market the Agricultural Reserve as a destination for visitors, businesses and events.** This will allow exploration of this unique treasure while providing an alternate source of revenue to support the sustainability of the county's agricultural and farming community. **We also support providing transportation services during hours which are conducive to supporting the employees of the Premium Outlets at Clarksburg as well as to serving community residents who are reliant on public transportation alternatives.**

The Honorable Isiah Leggett
February 22, 2017

Education

The UCAB supports funding for the development of programs in partnership with Montgomery College to emphasize trade-related training in order to align with the shift in the county's demographics. Supporting students' needs for affordable tuition and *Youth Partnership Programs* to engage young adults during their transition from school to the workforce is important. The goal is to support meaningful opportunities to bridge the gap between those who are **not** interested in the traditional 4 year college experience, but who want to refine their skills and return the investment the county has already made through their education. Additional trade and skill-based opportunities can be realized by incentivizing existing trades and businesses to partner with Montgomery College to provide such training.

Health & Human Services (HHS)

As was witnessed at the budget meeting, there is a strong desire for seniors who would like to remain in Montgomery County (age in place), but who are finding it more difficult with the rising cost of housing and basic services. While seniors appreciate the County's efforts to make the county an age-friendly community, this can only be accomplished through programs that provide easy access to Medicare & Medicaid, reduced or free transportation, employment opportunities, and access to affordable housing. **The UCAB supports the safety net of services provided by churches and community organizations. Therefore, we recommend protecting the HHS budget.**

Transportation

The challenge remains to improve traffic flow throughout the Northern County using the various modes including, but not limited to Bus Rapid Transit (BRT), the Corridor Cities Transitway (CCT), MARC Rail System access for more commuters, and the implementation of improvements along the I-270 Corridor up to Frederick County Line which means restarting the related I-270 studies that are required, MD-SR-355 and SR-27.

The UCAB supports funding for *pedestrian safety, improvement in traffic signalization, and the various transit programs that are in various stages of review, study and/or implementation.* BRT is not expected to be deployed into the North County area until fairly late in the build-out schedule. The UCAB believes that this represents a missed opportunity for the County to offer relief to the citizens of the North County in prioritizing improvements that have more of a short term impact. Several of our recommended categories offer an opportunity to cross-fund and plan available resources amongst the County departments.

The Upcounty Citizens Advisory Board and the citizens of the Upcounty region respects the operating budget process and is grateful for the opportunity to offer these recommendations.

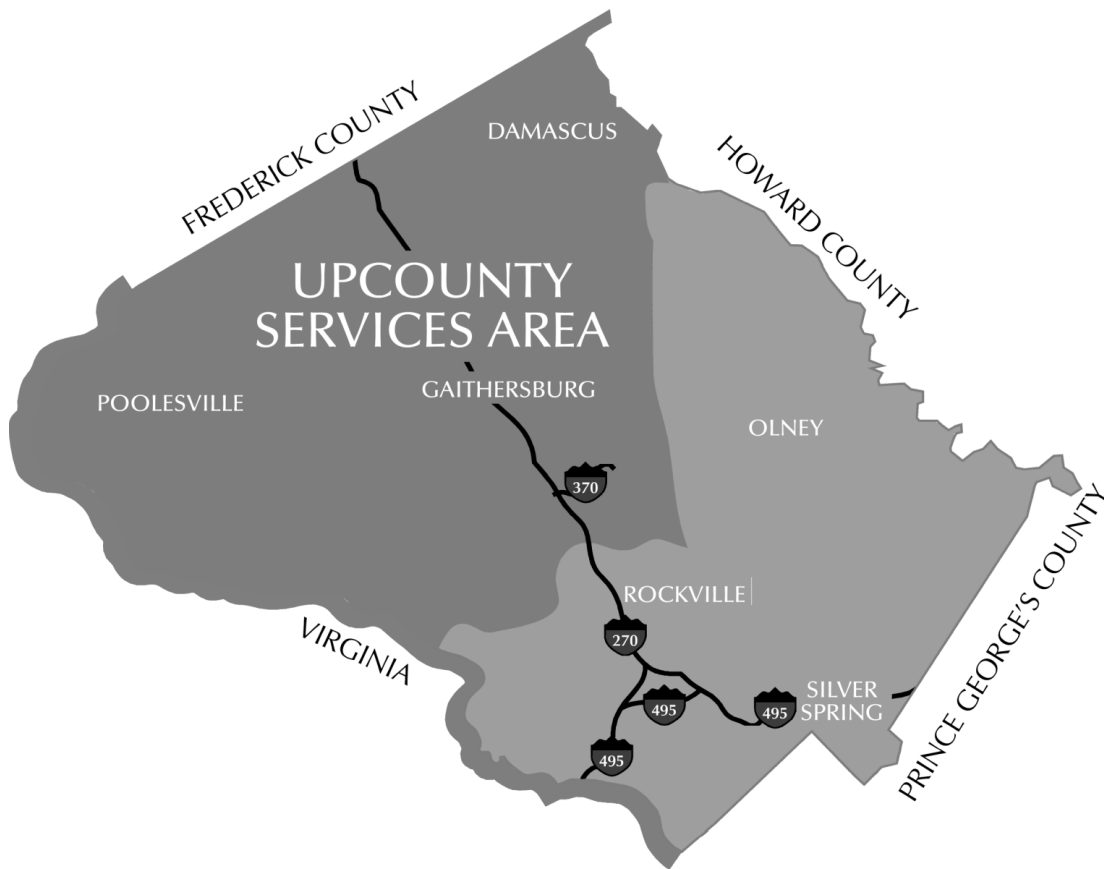
Sincerely,



Arthur Edmunds
Chair

*Sidney Kramer Upcounty
Regional Services Center*

Upcounty Regional Services Boundary Map



Proudly serving approximately 300,000 residents of Barnesville, Beallsville, Boyds, Clarksburg, Damascus, Darnestown, Derwood, Dickerson, Gaithersburg, Germantown, Goshen, Laytonsville, Montgomery Village, North Potomac, Poolesville, Tobytown and Washington Grove.

The Upcounty Regional Services Center

The Upcounty Regional Services Center (URSC) is a 100,000 square foot facility that, in 2016-2017, housed 9 county agencies and 7 community partner agencies who together offered 34 different services. The Center is located at 12900 Middlebrook Road in Germantown, Maryland and provides a county presence for the northern region of Montgomery County where a third of the county's population or more than 280,000 people reside. The service area encompasses approximately 200 square miles and is bordered on the north by Frederick County, on the east by the Olney area, on the south by the Shady Grove Metro area and Rockville, and on the west by the Potomac River.

Upcounty Regional Office

The Center is anchored by the Upcounty Regional Office that functions as a link to the County Executive's Office; coordinates policy making and service delivery that focus on the particular needs of the Upcounty area; offers effective and timely problem-solving assistance to neighborhoods, individuals, community organizations, businesses, and agencies; and coordinates service delivery and assistance to the agencies housed in the Center. More specifically, the office offers an effective, timely liaison between Montgomery County and its citizens and businesses, and works with individuals, community groups, regional citizens advisory boards, and other public agencies to:

- research and disseminate information;
- identify and assess regional problems and issues and facilitate solutions;
- bring community perspective to major policy issues;
- assist with site evaluations for public facilities;
- promote a sense of community; and
- provide general on-site supervision of the center and build collaboration among partner agencies.

Major services provided to the public by the Upcounty Regional Office this year included:

- providing information and making referrals for county and other governmental entities about local programs, activities, and community issues;
- assisting individuals, groups, and neighborhoods in developing solutions to local problems;
- assisting new non-profits as they get established and build capacity to provide services;
- leveraging funds/resources for community-based initiatives (i.e. transit station safety);
- providing a county government presence and serving as the public's regional access point for communicating with county government;
- serving as one regional repository and the public's point-of-access for government and regional planning documents (master plans, sector plans, county budgets, Capital Improvements Program, maps, Mid-County Corridor Study, etc.);
- providing education and strategic-planning assistance to groups, neighborhoods and communities for local issues; and
- disseminating center and community information and special announcements through the center's webpage, mailing lists, e-newsletter and web-based events calendar.

In a broader effort to bridge the gap between citizen needs and county public services, the Upcounty Regional Director regularly looks for opportunities to bring relevant services from a variety of other agencies and organizations to the Center.

Other Center Agencies & Services in 2016-2017:

Conflict Resolution Center of Montgomery County

301-942-7700

Provides dispute prevention, resolution and education to individuals and community organizations. Call to schedule an appointment or visit www.crcmc.org

Gilchrist Immigrant Resource Center

240-777-6950

This welcome center for new residents offers information and referral services, County programs and services provided by the County government as well as community organizations and non-profits. At the Upcounty Regional Services Center, the Gilchrist Center offers English as a second language (ESOL), citizenship preparation classes and pro bono legal services. Call for more information regarding other upcoming programs or visit www.montgomerycountymd.gov/gilchrist

Office of Community Partnerships - Faith Community Liaison

240-777-2503

The County's Liaison to faith communities offers information and problem-solving assistance primarily to places of worship in order to encourage inclusiveness and engagement in county government initiatives and processes and other civic activities. www.montgomerycountymd.gov/cec

Housing Initiative Partnership (HIP)

301-916-5946

As a contract partner to the County's Department of Housing and Community Affairs, HIP provides foreclosure intervention counseling for Montgomery County homeowners. Bi-monthly foreclosure prevention workshops are provided followed by a one-on-one appointment with a certified housing counselor to discuss options available for families to remain in their homes or transition into other sustainable housing arrangements. Services for first-time homebuyers are also available. Bilingual counseling services are available. www.hiphomes.org

WorkSource Montgomery (workforce development services)

240-777-2050

WorkSource Montgomery provides workforce solutions to local businesses and strengthens local job seekers' skills so that all of Montgomery County can compete in the global economy. Its "One-Stop Career Center" provides an array of services to job seekers and employers. <http://worksourcemontgomery.com>

Peppertree Children's Center

301-540-1170

Montgomery County, as part of a commitment to families and children, provides space in many public buildings for community child care. Peppertree Children's Center is a contractor to the Department of Health & Human Services and offers full-time and part-time care for children ages 6 weeks through 12 years. Morning preschool is also offered. NAEYC accredited. www.peppertreechildrenscenters.com

Department of Health and Human Services

www.montgomerycountymd.gov/hhs

Housing Stabilization Services/Emergency Services

240-777-4448

- Rental assistance
- Eviction prevention
- Foreclosure avoidance
- Court ordered evictions
- Past due or disconnected utilities
- Burial assistance
- Information and referral for food and prescriptions
- Homeless assessment services for families with children

Income Support Programs**240-777-3420**

- Temporary Cash Assistance for families
- Food Stamp Program
- Transitional Emergency, Medical and Housing Assistance (TEMHA) for residents who are totally disabled and cannot work
- Medical Assistance

Public Health**240-777-3380**

- Maternal and Child case management and home visitation
- “Access” nurse service, including assisting clients with Health Choice access as well as enrolling women into the County maternity program and acting as a health resource to walk-in clients
- Children’s immunization clinics
- Pregnancy tests, information and referral

Service Eligibility Unit (SEU)**240-777-3591**

- Helps find health coverage for uninsured Montgomery County residents through: Maryland Children’s
- Health Program, Prenatal Care, Care for Kids, Dental
- Provides information and phone numbers for food, shelter, and clothing needs
(Financial eligibility required)

Dental Program**240-777-3290**

- General dental services to children 0-17 years
- General dental services to maternity clients enrolled in the HHS maternity program
- Emergency service limited to preliminary evaluation and provided to children and seniors who are established clients.

Child Welfare**240-777-1742**

Continuing protective service, foster care service, case management, and home visitation; assist with family reunification. Aftercare services, in-home monitoring of children returned to families.

Affordable Healthcare Enrollment**240-773-8250**

Residents are assisted with enrolling in affordable health plans.

Street Outreach Network-Upcounty Field Office**240-777-1264**

The Street Outreach Network staff prevent, neutralize, and control hostile behavior in high risk youth and youth gangs by developing positive relationships between youth/community stakeholders and the outreach workers. The outreach worker uses positive youth development programs and leisure time activities as the intervening vehicle for redirecting antisocial and aggressive behaviors.

Family Service Agency Inc.**301-972-0307**

Serves youth and families from five school cluster communities in Clarksburg, Germantown, Damascus, Gaithersburg, and Poolesville. Services include individual and family counseling, psycho-educational/skills groups, information and referral, crisis intervention, community outreach/education, and tutoring. Visit www.guideprogram.org

Community Use of Public Facilities (CUPF)**240-777-2746**

This regional CUPF office offers scheduling of meeting rooms at the Upcounty Regional Services Center, school facilities, library meeting rooms, Executive Office Building space, Council Office Building space, and school fields for community use in the Upcounty area. Visit www.montgomerycountymd.gov/cupf

Volunteer Center**240-777-2600**

Individuals, groups, and businesses can register for volunteer opportunities and offer their skills and talents. Student Service Learning (SSL) students can find projects and get credits to fulfill their graduation requirements. Visit www.montgomeryserves.org.

Office of Human Resources**240-777-5116**

The Center serves as the main training site for the County's Office of Human Resources where county employees are offered workshops, seminars and other training activities as scheduled. www.montgomerycountymd.gov/ohr

Montgomery County Public Schools**Office of Organizational Development****301-601-0300**www.montgomeryschools.org

The mission of the Office is the organizational development of a leading, self-renewing organization focused on achieving the school system goals by strengthening the knowledge, skills, beliefs, and practices of Montgomery County Public School's staff and stakeholders.

Transportation Services**301-840-8130**

This office coordinates and administers transportation services for Montgomery County Public Schools.

Maryland Leadership Workshops**301-444-8623**

Staff work with individual students and small groups at the middle school and high school levels to develop leadership skills during a summer camp experience. The program is in partnership with the Maryland State Department of Education, Maryland Association of Student Councils, and Leadership Maryland.

Wellness, Fitness and Performance Institute**240-777-6946****Department of Recreation**

The vision of the Health, Wellness and Performance Institute is to enhance the Wellness, Fitness and Performance of Montgomery County Residents. The institute has three pillars, wellness, fitness and physical performance. The mission of the wellness pillar of the Institute is to increase the physical activity and healthy eating practices in Montgomery County residents. The mission of the fitness pillar of the Institute is to enhance the cardiorespiratory endurance, muscular stabilization, strength, endurance, and flexibility of Montgomery County residents. The mission of the performance pillar is to enhance the performance of occupational, recreational, senior Olympic and student athletes in Montgomery County.

*Prepared by the Upcounty Regional Office
June 2017*